



# CRITICAL THINKING: ENHANCING JUDGEMENT IN A MATRIX

People working in matrix organizations are inundated with information and requests from their matrix partners. In situations like this, to cope with the barrage of information, the human brain often takes “short cuts.” While many of these “short cut” techniques and biases may help speed up thinking on less critical matters, they can also result in poor decisions on important issues. Critical Thinking; Enhancing Judgment in a Matrix will provide matrix leaders and team members with strategies to enhance decision confidence and thereby increase their willingness take prudent risks and move issues to action in a timely manner.

## Course Objectives

- **Recognize** when you are making decisions based on assumptions rather than facts
- **Use tools and techniques** to effectively evaluate arguments and alternatives
- **Learn strategies** to enhance your ability to think critically



# AGENDA

- ① **Characteristics** of effective critical thinkers
- ② **Avoiding common biases and mistakes**
- ③ **The RED model of critical thinking** – recognizing assumptions, evaluating arguments, drawing conclusions
- ④ **Self-assessment:** your critical thinking profile
- ⑤ **Your decision-making style**
- ⑥ **Best practices**

## Target Audience

- Experienced Managers
- New Employees
- Project Managers
- New Leaders and Managers

